

Vadar Associates, Incorporated

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Warranty and Conditions

1. Products Manufactured by Vadar Associates, Incorporated.

All products are guaranteed against defects in workmanship or materials. They are built according to the customer's specifications. Every product manufactured by Vadar Associates, Incorporated is guaranteed under the warranty for a ***period of ninety (90) days from the shipping of the product.*** The liability of Vadar Associates, Incorporated in regard to any breach of warranty, under the warranty is restricted to repairing or replacing at the discretion of Vadar Associates, Incorporated. The replacement part(s) or component(s) may differ from the original part(s) or component(s), provided however that their installation allows for obtaining a proper rate of return for the product in question and that no other part(s) or component(s) of this product is defective.

2. Returning

In the event a product has to be returned to Vadar Associates, Incorporated, the customer must first obtain a returned materials authorization (RMA) from Vadar Associates, Incorporated. The number of this authorization must be written on the shipping container. An RMA is not an acknowledgement of a defect; it is merely a reflection of our willingness to inspect the product (which will be done upon receipt) and send the involved party a report outlining the causes and the repairs that will be necessary. In the case of deliveries from third parties our warranty is limited to the warranty responsibility of the sub-contractor.

3. Exclusions

Specifically Excluded from the warranty are damages which are the result of natural wear and tear, insufficient or inappropriate maintenance, failure to observe the operating instructions, improper operation, overloading, inappropriate operational substances, chemical or electrolytic affects, corrosion, insufficient or inappropriate foundation, building or installation work which was not performed by us and other factors that are not reasonably within our control. Excluded from the warranty are spring probes.

Since the test fixtures are equipped with electronics, the following surroundings conditions have to be met in the rooms where the fixtures are to be set up:

- 1.** 20-25 degrees Celsius
- 2.** 40% - 60% relative air humidity, non-condensing
- 3.** dust-free working area
- 4.** chemical-free working area

Our warranty is null and void if these conditions are not met ***before and after installation.***